

Vision

Accessible, respectful, inclusive and safe healthcare for everyone.

Mission

We provide healthcare in a way that grows trust, inclusion and an understanding of patient needs to provide the best patient experience. We do that through people centered care and supporting our staff in a respectful, culturally safe environment. We are committed to meaningful partnerships with Indigenous partners, government agencies and other healthcare organizations as we strive to bring timely, equitable access to healthcare for the North.

Values

These values guide the behaviors and actions of all NHR employees in our interactions, with customers, co-workers, and partners. We follow the principles of the Seven Sacred Teachings: Love, Respect, Bravery, Wisdom, Truth, Honesty, and Humility, in our relationships with each other in order to have healthy, thriving communities.

WE DEMONSTRATE:

TRUST

- ▶ Open, truthful and clear communication.
- ▶ Providing culturally safe, compassionate care.
- ▶ Being consistent and courageous in our thoughts, words and actions.

INTEGRITY

- ▶ Being accountable and responsible for our actions good or bad.
- ▶ Doing what is honest and right, not what is easy.
- ▶ Respecting ourselves and others.

RESPECT

- ▶ Being active listeners.
- ▶ Valuing collective wisdom.
- ▶ Treating people as a unique individual with their cultural identity, history and traditions.

COMPASSION

- ▶ Being empathetic – genuinely seek to understand each person’s experience.
- ▶ Meeting people where they are, not where we want them to be.
- ▶ Treating others as we wish to be treated – with kindness, courtesy, grace and respect.

HUMILITY

- ▶ Using every experience as an opportunity for self-reflection in order to learn and grow.
- ▶ Hearing and addressing our own strengths and weaknesses.
- ▶ Being considerate of others.

